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# Genesys Predictive Engagement Agent's Guide

Journey map icons (Genesys Cloud CX beta release)

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**Feature coming soon!** Learn about the icons that appear on the customer journey map for Genesys Cloud CX beta customers.

## About the icons

Each icon on the customer journey map represents a type of activity. The position of the icon on the journey map indicates the order in which the activity occurred and at what point in the journey.

## Miscellaneous icons

Icon	Name	Description
	Default	Default icon used when no other icon is applicable.
	Searched	Visitor searched for something on your website.
	Page view	<p>Visitor viewed a page on your website.</p> <div><b>Important</b> It's possible for a web visit card to have multiple page titles with the same name. If the URL of a page changes, a new line will form on the web session card and the URL will update. We aren't facilitating dynamic values within a page if a visitor reloads the page.</div>